JOB POSITION: Implementation Lead

US-TX- Allen- Remote Opportunities

Overview

SuiteRx is a pharmacy software vendor addressing the needs and challenges presented in the independent pharmacy market. Developed by pharmacists, our Intelligent Pharmacy Software (IPS) program enables independent and small chain pharmacies to use state of the art technology to better meet the needs of their customers and increase speed and accuracy in the pharmacy.

We are looking for a full time Implementation Lead for our expanding growth in the marketplace. This is a wonderful opportunity to grow your experience managing software implementations, flex your leadership and coaching skills and provide exceptional customer service.

JOB DESCRIPTION:

The Implementation Lead will be responsible for coordination and management of a team of implementation specialists that are responsible for the implementation of technical systems, software, hardware or other solutions. Reviews external client product demands, develops project plans and ensures that implementations are completed on time, within budget, and meet client expectations. The perfect candidate will be involved in pre-sales product demonstrations. The Implementation Lead works closely with the software installation team, sales team and executive leadership team to ensure smooth product launch and deployment. *The Implementation Lead will report directly to the Implementation Manager.*

Responsibilities include, but are not limited to, client training, internal and external status reporting, proactive issue triage, coordination, documentation and management of go-live activities, product configuration and post go-live support for clients, as needed.

JOB SPECIFICATIONS:

Minimum 3 years Pharmacy or IT Project Management experience preferred

Self-starter, with a strong sense of ownership, assertive follow-through, and a passion for the highest level of customer satisfaction

Must be able to effectively communicate with executives and clients

Strong analytical and organizational skills and attention to detail

Must be able to manage multiple projects at once

Strong general computer literacy, including MS Office, Internet applications, and the ability and desire to advance technically

Willingness to travel up to 50%

Knowledge of SuiteRx IPS platform preferred

Please send your resume, cover letter and salary requirements to alyssaw@suiterx.com to be considered for open positions.